



We randomly surveyed over 50 party customers with 3 quick questions at the conclusion of their parties.

- 1) On a scale of 1 to 10 (1=Poor & 10 = Fantastic) how would you rate your Tumble Jungle Birthday Experience?
- 2) Would you refer us to a friend?
- 3) Are there areas where we could improve?

..... And here is how we did.... We are really, really, proud!!! We are also very, very thankful to have had over 200 wonderful families celebrate with us last year alone! Thank you all!!! Tumble Jungle is special because of you!!!

Overall Experience (1 to 10)	Would you refer us to a friend?	How can we improve?
10	Yes	None. Fantastic job!
10+	Yes	Nothing. It was great. Very nice and friendly staff!!!
10	Absolutely!	Everything was perfect!
10	Yes	None
10	Yes	Nothing everything was great!
10	Yes	Everything was fantastic! THANK YOU!
10	Yes	Staff was wonderful – Thanks for a great time.
10	Yes	Everything was great
10	Yes	None
10	Yes	Excellent! Very Clean & Fun!
10	Yes	You did a great job!
10	Yes	I can't think of a thing. You all were so helpful and we all had a great time!

Overall Experience (1 to 10)	Would you refer us to a friend?	How can we improve?
10	Yes	None
10	Definitely!	Timing was great! Activities were fantastic and fun! Mackenzie loved it!
10	Yes	Great Party
10	Yes	It was great and easy! Thanks!
10	Yes	None
10	Yes	Left Blank
10	Yes	Everything went very smoothly
10	Yes	None
9	Yes	Excellent job (<i>side note from the staff...does excellent job equate to a 9 😊</i>)
10	Absolutely!	The girls were wonderful and they took care of everything & everyone had a blast!
10	Yes	Left Blank
10	Yes	None
10	Yes	The staff was AMAZING thank you so much!!!
10	Yes	No. Everything was great
10	Yes	The boys had a great time
10	Yes	Left Blank
10	Yes	The staff is awesome!
10	Yes	None!!!
20+	Absolutely!!!	Loved the girls so much! The staff is so sweet! Made the party a huge success!!!
10	Yes	My daughter had a great time!
10	Yes	None
10	Yes	None
10	Yes! Already Have!	None. Great Job!
10	Yes	None

Overall Experience (1 to 10)	Would you refer us to a friend?	How can we improve?
9	Yes	None – the party was great! We loved it. <i>(Staff side note...we are confused about the score then ☺)</i>
10	Yes	Can't think of a thing!
10	Yes	Thank you for a great party. Great teachers! Very fun!
10!!!	Yes. Absolutely!	Everything was perfect!
10	Yes	None
10	Yes	Left Blank
10	Yes	This was one party we will never forget! Thanks for making our princess feel like a princess!!!
10	Yes	Where do you find these girls!!! You have the BEST STAFF EVER!!!
10	Yes	Left Blank
10	Yes	None
10	Yes	Everything was fantastic!
10	Yes	Left Blank
10	Yes	Thank you for making my daughters 3 rd birthday perfect!!!
10	Yes	None
10	Yes	None
10	Yes	Left Blank